

## **OPEN POSITION ANNOUNCEMENT**

#### Join the Y and help us to Transform Lives!

Our mission and core values are brought to life by our culture. It's who we are, who we aspire to be and how we show up every day. **We are cause-driven.** We don't just show up, we show up with purpose. **We are welcoming**: we are open to all. We are a place where you can belong and become. **We are genuine**: we value you and embrace your individuality. **We are hopeful**: we believe in you and your potential to become a catalyst in the world. **We are nurturing**: we support you in your journey to develop your full potential. **We are determined**: above all else, we are on a relentless quest to make our community stronger beginning with you.

# **Now Hiring:**

# Business Operations Specialist (Full-Time) \*Internal Applicants Only

#### Wage:

\$15.00 - \$18.00 per hour (based on knowledge & experience)

#### **Hours:**

M-F First Shift

# Location(s):

Downtown - Association Office

## Responsibilities:

- Complete monthly reporting on Memberships and Programs for use by Senior Leadership team
- Formulate techniques for quality data collection to ensure adequacy, accuracy, and legitimacy of data.
- · Complete and/or assist with reports and data extraction when needed for all departments
- Complete monthly geo-mapping for all programs/membership
- Develop process documentation, coordinate and train users on systems and processes
- Serve as Administrator to Nationwide Membership system
- Serve as Administrator to Better Together Member Referral program
- Serve as Administrator for Listen 360
- Communicate and collaborate with YMCA leaders to analyze information needs and identify functional improvements to increase user efficiency
- Lead the compilation and dissemination of data for the Association's Annual Report
- Lead projects to implement new software solutions, improve business process and/or support business initiatives
- Complete projects/reports as requested from the V.P. Of Operations
- Assist as needed in the administration and/or troubleshooting of software systems

## **Qualifications:**

- Bachelor's degree in business or technology related discipline preferred with three or more years of technical experience with an Enterprise Resource Planning (ERP) system
- Must exhibit the core values of caring, honesty, respect, and responsibility in all aspects of work with the YMCA

# **Benefits:**

- 12% Fully Paid Retirement Plan (following 2 year vesting period)
- 403b Retirement Savings Plan
- Comprehensive Health/Dental/Life Insurance
- Supplemental Insurance Options

Deadline: July 18, 2018

Apply Online: <a href="https://apply.ymcamke.org">https://apply.ymcamke.org</a>

- Free Individual Membership or Household Membership to all YMCA Locations
- Discounted YMCA Programs
- Discounted YMCA Child Care
- Discounted YMCA Camp