

OPEN POSITION ANNOUNCEMENT

Join the Y and help us to Transform Lives!

Our mission and core values are brought to life by our culture. It's who we are, who we aspire to be and how we show up every day. **We are cause-driven.** We don't just show up, we show up with purpose. **We are welcoming**: we are open to all. We are a place where you can belong and become. **We are genuine**: we value you and embrace your individuality. **We are hopeful**: we believe in you and your potential to become a catalyst in the world. **We are nurturing**: we support you in your journey to develop your full potential. **We are determined**: above all else, we are on a relentless quest to make our community stronger beginning with you.

Now Hiring:

Member Service Attendant-Kid Zone (PT)

Wage:

\$7.25-\$8.25 per hour

Hours:

Varies- Daytime, Evenings & Weekends

Location(s):

Downtown YMCA

Responsibilities:

- Responsible for performing all duties required in caring for children ages six weeks through 12 years.
- Supervise, interact and play with children to ensure their safety and happiness through the implementation of innovative activities.
- Communicate effectively with children and adults while demonstrating patience and a mature, professional attitude.
- Greet all adults and children entering Kid Zone with a smile and personal greeting.
- Employ effective customer service techniques.
- Provide parents with information regarding their child's experience.
- Maintain accurate records including check-in times, payments, etc.
- Attend staff meetings and training sessions as scheduled.
- Responsible for other duties and projects as necessary to achieve goals and priorities of the Association.
- Serve as a highly-visible role model and ambassador.
- Communicate and interpret the Association's mission, purpose and goals to volunteers, parents, and program participants.

Skills and Qualifications:

- Must be at least 16 years of age.
- Must have the ability to lift at least 40 pounds and stand and hold up to 20 pounds.
- Must be a responsible, enthusiastic, and approachable person who is courteous, friendly and calm in providing quality member service in a fast-paced environment.
- Practical knowledge of preschool age children and infants.
- Ability to interact with children of all ages, at the child's level, including bending and
- sitting on the floor.
- Ability to deal with a variety of members, staff and volunteers through effective written and verbal communication.
- Must be able to work in cooperation with a team and take input from multiple sources.

Benefits:

- 12% Fully Paid Retirement Plan (following 2 year vesting period)
- 403b Retirement Savings Plan
- Comprehensive Health/Dental/Life Insurance
- Supplemental Insurance Options

Deadline: May 24, 2019

Apply Online: https://apply.ymcamke.org

- Free Individual Membership or Household Membership to all YMCA Locations
- Discounted YMCA Programs
- Discounted YMCA Child Care
- Discounted YMCA Camp